

To whom it may concern:

I am writing this E-mail regarding FCC's decision to cut the rate from \$17.00 to \$7.75.

I was appalled that it happen but at the same token, I knew that FCC has valid reason for it. But, I still would like to express my concern regarding this and hope to get the rate increased so they can continue their great service.

The last two years I have been working at California school for the Deaf, Fremont as Youth Sports Coordinator. YSC requires to make a lot of calls! I used TTY to make calls and too often there are lot of misunderstanding, time consuming, frustrations, getting hung up at and a lot of other negative experiences with TTY. That prevents me from doing my job efficiently.

Until a heaven sent technology, VRS came into Hearing Impaired community's life...

Everyone felt blessed with the technology because there are, "NO BARRIERS" experienced via this service. We finally felt, "OPPRESS-FREE" with VRS.

Including a lot of hearing people who I make calls with has expressed their deep appreciation for VRS. They kept on telling me, "God bless for VRS! I HATE TTY." THAT, enables me to do my job efficiently! Not only at workplace but at home as well.

A sad day for Hearing Impaired community when FCC decided its enormous rate cuts! It has impacted hearing impaired community and sent us into a shock and FEAR of the possibility of closing VRS to us because the companies do not have enough money to maintain its function.

It has impacted the VRS users... We had to wait for a long time to have our calls made because of lack of interpreters available due to rate cuts... Time is of essence in working world today...

We are really hoping to have the rate increased so we can get the best quality service we deserve to get... I have always used Hands On Video Relay service and am amazed with their service! I hope to continue getting great service from them. For them to enable to continue their functions, rate would severely need to be raised.

If you have any questions or concern, please contact me via E-mail, TYKOVACS@AOL.COM.

Thank you for your time reading this.